



redrocktherapy.com

## PATIENT/CLIENT SATISFACTION SURVEY

Your satisfaction of the care you have received at Red Rock Physical Therapy & Wellness is our highest priority. Your comments are appreciated and help us continue to improve our service. This survey can also be completed online at www.redrocktherapy.com.

neck service provided:   Physical Therapy   Massage Therapy   Pilates   Wellness Care						
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
Did you feel your privacy was respected?	5	4	3	2	1	
You feel you were educated about your examination and your questions were answered by the clinician?	5	4	3	2	1	
You feel your clinician was knowledgeable about your consistency of service?	5	4	3	2	1	
Your appointments were conveniently scheduled?	5	4	3	2	1	
You feel your time was respected?	5	4	3	2	1	
Atmosphere?	5	4	3	2	1	
Cleanliness of clinic?	5	4	3	2	1	
Your overall impression of Red Rock Therapy & Wellness?	5	4	3	2	1	

We appreciate additional constructive criticism to help improve our services: $\square$ Yes, $\square$	<b>]</b> No
If no, why?	
Would you refer someone to Red Rock Physical Therapy & Wellness? ☐ Yes, ☐ No	
If no, why?	
Would you tell your physician about the services provided at this clinic? ☐ Yes, ☐ No	
If no, why?	5435 Bull Valley Road Suite 110 McHenry, IL 60050
Name (optional):	Phone: 815.451.4502 Fax: 815.977.8467